

EBA Benchmarking Workshop

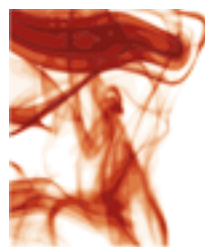
Managing workforce challenges and use of Scorecard data

10/11 October 2023, Milan

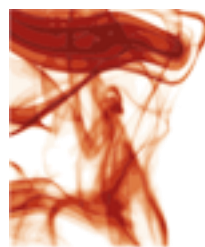
Hosted: by Centro Nazionale Sangue and Fondazione Ca' Granda IRCCS Ospedale Maggiore Policlinico Milano

Programme

Day 1 Tuesday 10 October		Via Francesco Sforza 28 - 20122 Milano	
10:30	Registration and Refreshments	Room Foyer	Via Francesco Sforza 28 - 20122 Milano
11:00	Tour of the Host BE (optional)		
12:30	Delegates assemble for lunch. Group Photograph Room Foyer		
13:30	Welcome - EBA Executive Director	Room - Milani	Peter O'Leary
13:35	Welcome from Hosts	Room - Milani	Vincenzo De Angelis and Daniele Prati
13:45	Introduction	Room - Milani	Dean Neill Co-Chair EBA BMG
13:50	Presentation <i>Pre - Workshop survey results</i>	<i>Room - Milani</i>	<i>Presenter TBC</i>



14:20	<p>Topic 1: - France</p> <p>How to deal with BE's organizations and staff new expectations</p> <p>Topic 2: France Medical expertise: how do you manage to keep a medical expertise in your BE's</p>	<p>Room - Milani</p> <p>Room - Milani</p>	<p>Didier Baichere</p> <p>Jean-Baptiste Thibert</p>
15:20	Refreshments Room Foyer		
15:30	<p>Topic 3: Wales</p> <p>Tools and strategies to improve the Collections workforce situation. Using new techniques and bespoke tools</p>	<p>Room - Milani</p>	<p>Jayne Davey</p>
16:00	<p>Workshop Exercise 1 – (4 Groups)</p> <p>Q1. What additional best practices (not covered) can you share from your organisation about workforce challenges</p> <p>Q2. Which of the strategies that you have heard will you implement and what effect will this make to your organisation?</p>	<p>Rooms</p> <p>Milani Archivio d'inverno Consiglio Pre-consiglio</p>	<p>Facilitated by 2 EBA BMG members</p>
16:30	Group 1: Feedback	<p>Room - Milani</p>	
1645	Group 2: Feedback	<p>Room - Milani</p>	
17:00	Group 3: Feedback	<p>Room - Milani</p>	
17:15	Group 4: Feedback	<p>Room - Milani</p>	



17:30	Summarise the discussion and agree recommendations	Room - Milani	Dean Neill
	17:45 Close day 1		
	19:30 Host dinner Venue TBC		
Day 2 Wednesday 11 October		Via Francesco Sforza 28 - 20122 Milano	
08:30	Welcome & Recap	Room - Milani	Jarkko Ihalainen Co-Chair EBA BMG
08:45	2022/23 Scorecard Presentation - Q&A	Room - Milani	Dean Neill
09:30	European perspective on Blood Establishments: Future Insights	Room - Milani	Peter O'Leary
10:00	Topic 4: Finland How is the scorecard data collected and utilised Topic 5: Wales Measuring donor satisfaction and response	Room - Milani	Jarkko Ihalainen Jayne Davey / Andrew Harris
11:00	Refreshments Room Foyer		
11:15	Workshop Exercise 1 – (4 Groups) Q1. What additional best practices (not covered) can you share from your organisation about workforce challenges	Rooms Milani Archivio d'inverno Consiglio Pre-consiglio	Facilitated by 2 EBA BMG members



	Q2. Which of the strategies that you have heard will you implement and what effect will this make to your organisation?		
11:45	Group 1: Feedback	Room - Milani	
12:00	Group 2: Feedback	Room - Milani	
12:15	Group 3: Feedback	Room - Milani	
12:30	Group 4: Feedback	Room - Milani	
12:45	Lunch		
13:30	<i>TBC</i>	<i>Room - Milani</i>	<i>Presenter TBC</i>
14:00	<p>Host topics</p> <p>Topic 1:</p> <p>The Italian experience on the implementation and use of digital telemedicine tools in blood establishments (CNS, Italian National Blood Centre)</p> <p>Topic 2:</p> <p>Blood donation and biomedical research: the experience at the Policlinico of Milan.</p>	Room - Milani	<p>Dr Simonetta Pupella</p> <p>Dr Daniele Prati</p>
15:00	Summary, thanks & Close	Room - Milani	Jarkko Ihalainen Dean Neill