



EUROPEAN  
BLOOD  
ALLIANCE

# Registration terms and conditions

## EBA Benchmarking Workshop 2023

### Payment

All costs referred to are in Euros (€). All payments must be made in Euros; no other currency will be accepted. Full payment is due for the registration fees. Registrations are only confirmed once the required payment has been received.

### Payment by credit card

The online registration platform is a secured site on which you can pay by credit card. Please enter all relevant information on the registration form. Upon completion of the online registration process, you will receive a paid invoice (receipt) by email.

### Payment by bank transfer

Should you wish to pay by bank transfer, please contact EBA Secretariat at [info@europeanbloodalliance.eu](mailto:info@europeanbloodalliance.eu)

### Invoice

Only digital versions of invoices (PDF) will be sent to delegates upon completion of the online registration. The invoice will be issued using the contact details provided on the registration form so please make sure you have provided us with the correct information.

### Cancellation of registration

Cancellation must be done in writing to [info@europeanbloodalliance.eu](mailto:info@europeanbloodalliance.eu), and confirmed by the EBA Secretariat. The following cancellation fees apply:

- In case of cancellation **before or on 10 September 2023 (23:59 CET)**, the registration fee will be refunded with a deduction 10%.
- In case of cancellation **from 10 – 24 September 2023 (23:59 CET)**, the registration fee will be refunded with a deduction of 50% as penalty charge.
- **As of 25 September 2023**, the registration fee will not be refunded for cancellations or no-shows

*If, for reasons beyond the control of secretariat the event has to be cancelled, the registration fee will be refunded after deduction of expenses incurred by the secretariat.*

### Photographs and videos

EBA reserves the right to photograph and videotape the workshop and delegates and to use this in any internal and external communication referring to the workshop. By registering you consent to such uses.

### Data protection

By registering to this event, you agree that your personal data will be processed by the EBA, for registration and handling purposes, and to send you information in connection to the workshop. If you do not submit the data indicated as 'required', we cannot complete your registration. You have the right to access and rectify your personal data by contacting the EBA Secretariat by email to [info@europeanbloodalliance.eu](mailto:info@europeanbloodalliance.eu)

### Insurance & Liability Disclaimers

EBA has the right to alter or cancel the workshop or any of the arrangements, timetables, plans or other items relating directly or indirectly to the workshop without prior notice for any reason beyond their control. EBA shall not be liable for any loss, damage, expenditure, or inconvenience caused as a result of such alteration or cancellation.



EUROPEAN  
BLOOD  
ALLIANCE

It is recommended that delegates obtain adequate cover for travel, health and accident insurance before they depart from their countries. EBA cannot accept responsibility for personal injuries, or loss of, or damage to, private property belonging to the workshop delegates. Should, for any reason outside the organisers' control (including but not limited to acts of terrorism, extreme weather conditions, pandemics and/or industrial action) the venue or speakers change, or the workshop be cancelled, the organisers will endeavour to re-schedule, but shall not be held responsible for any costs, damages or expenses incurred by registrants.

Registration of a delegate entails acceptance of these conditions. In any disputes that may arise concerning the execution or interpretation of the present General Regulations, both parties agree that they will be subject to Dutch law and that the commercial courts of The Hague will be competent, without prejudice to EBA's right to initiate proceedings under the laws and before the courts of the delegate's registered office in the event any sums are due by the delegate to EBA.